

# Discover what happens when AI meets Automation.

Ignite a productivity boom.



# Enable Continuous Improvement: The Power of AI-Driven Automation.

**Imagine a future where every interaction, every task, every process is constantly evaluated and optimised.** This is the transformative potential of AI-driven automation.



**Take the pulse of your processes** with AI-powered process mining. Identify bottlenecks and opportunities for improvement across your entire organization.



**Revolutionise how your team works** by automating even the smallest tasks. Free your employees to focus on higher-value activities and drive innovation.



**Uncover hidden insights** buried within your everyday business communications. Leverage AI to glean valuable data and make informed decisions.



**Great ideas are everywhere.** Capture, manage, and automate them with AI. Transform brilliant ideas into impactful solutions that propel your business forward.



# Work Smart, Not Harder. Achieve more with confidence.

1

**Connect your people, technology, and processes** to ignite a culture of innovation and unlock **more efficient ways of working.**

2

**Transform processes** with intelligent automation, delivering **superior experiences** for your customers and employees.

3

**Do more, do it faster** with the peace of mind that comes from **centralised governance.**



# Turn Vision into Reality:


Automate for a More Productive  
Tomorrow.


The future is here now, where repetitive tasks are seamlessly handled by intelligent automation, freeing your employees to focus on higher-value activities. Creating a higher value proposition.

Here's a glimpse into the key areas where AI can empower your business:

- **Effortless Efficiency:** Automate repetitive UI interactions and complex cross-departmental workflows with **UI + API automation**.
- **Democratised Innovation: Low-code development** empowers your business users to build and deploy AI-powered solutions, fostering a culture of innovation.
- **Seamless Integration: Generative AI** can be seamlessly integrated into daily tasks and departmental processes, unlocking creative possibilities.
- **Intelligent Workflows: Intelligent document processing** combined with specialised AI tackles document-intensive workloads with remarkable accuracy.
- **Orchestrated Excellence: Process orchestration** ensures smooth operation and informed decision-making by syncing and monitoring all your automated tasks.

By leveraging these capabilities, businesses can unlock a world of efficiency, innovation, and empowered employees - all through the power of AI automation.

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- **Effortless Compliance:** Streamlined management ensures your automation initiatives seamlessly meet regulatory requirements.
  - **Enhanced Performance:** Centralized control translates to smoother operations and optimized system performance.
  - **Unwavering Security:** Robust oversight ensures the highest levels of security across your entire automation program.
  - By establishing a centralized foundation, you unlock the true potential of automation and lay the groundwork for a future of continuous innovation.



## Build Your Innovation Engine: A Centralised Approach to Automation Imagine:

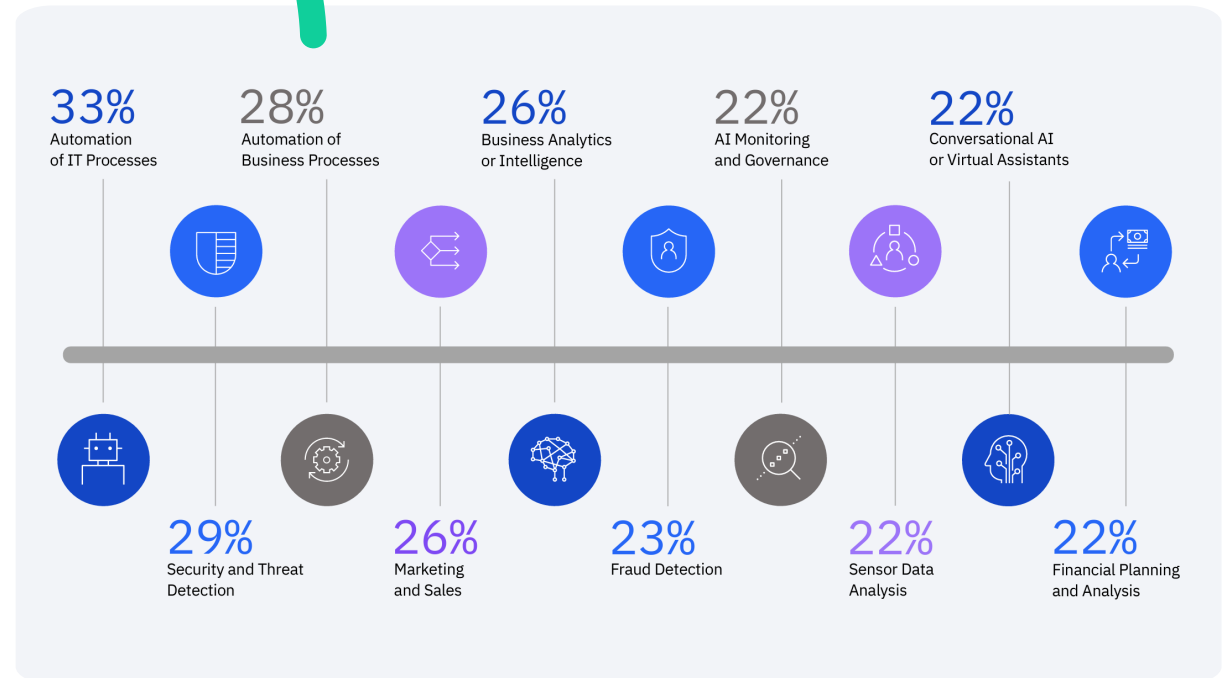
A unified platform that lays the groundwork for continuous innovation. This is the power of a centralised automation program.

# How Organisations are Bridging the Skills Gap with AI - [IBM Global AI Adoption Index 2022](#)

The talent shortage remains a hurdle for AI adoption, but AI itself is emerging as a powerful tool to bridge this gap. Here's a closer look:

- **Upskilling the Workforce:** Over a third (35%) of organisations are actively training and reskilling employees to use new AI and automation tools.
- **Leading the Charge:** Larger companies are spearheading this trend, recognising the time-saving benefits and employee enthusiasm associated with AI adoption.
- **Global Leaders in Training:** IT professionals in China, India, Singapore, and the UAE report a higher rate of employee training for AI collaboration.
- **Industries Embracing Automation:** Heavy industries like automotive, chemicals & energy, and aerospace & defense are at the forefront of AI-powered training, equipping their workforce for the future.

## Departmental AI Usage Breakdown



# Crafting Your Winning AI Strategy

## A Roadmap for Success

While AI offers incredible transformations, careful planning is paramount. A well-defined AI strategy acts as your roadmap, ensuring initiatives:

- **Align with Business Goals:** Focus AI efforts on solving critical challenges and driving competitive advantages.
- **Deliver Measurable Results:** Outline how AI investments will yield tangible benefits and return on investment (ROI).
- **Optimise Resource Allocation:** Strategically allocate budget, technology, and personnel for effective execution and maintenance.

By crafting a clear and actionable AI strategy, you minimise risks associated with AI projects and significantly increase the likelihood of achieving success.



# Choosing the right AI partner for your needs

It's crucial to remember the diverse offerings in the market. The ideal AI partner depends on the specific size and intricacy of your requirements.

By offering this objective perspective, TEDiX hopes to empower you to navigate the AI landscape and find the perfect fit for your organisation's goals.

At TEDiX, we understand the importance of choosing the right AI partner for your organisation. Our goal is to offer objective insights to help you make an informed decision.

The truth is, there isn't a single AI solution provider – including TEDiX – that's universally perfect for every project. While we excel in serving many companies, finding the best fit depends on your specific needs.

Transparency is key, and any vendor who claims otherwise might not be the most suitable choice.

Here's a breakdown of factors to consider:

- **Project Complexity:** Some AI projects are vast and intricate, requiring highly skilled developers. These projects, like automating claims processing for large insurance companies, typically have significant investment and longer timelines.
- **Mid-Range Complexity:** Many AI implementations fall under this category. They involve collaborative workflows with moderate complexity and sophistication. Here, TEDiX is able to leverage your existing technology and infrastructure with proven tools & frameworks.
- **Individual and Team Needs:** Some solutions cater to individuals or small teams seeking to automate basic, linear processes.



## Finding an AI Partner: Key Questions

Past experiences offer valuable insights. Here are 3 crucial categories of questions to ask when selecting the ideal AI partner for your business needs.



### **Defining the Challenge – What business problem are we looking solve?**

- Complexity Level
- Mission-Criticality & Time Sensitivity
- Workflow Focus Areas
- Process Understanding



### **Team Capabilities**

- User Skillsets: Who will utilise the AI solution?
- Technical Proficiency
- Process Awareness



### **Future Adaptability**

- Reimagine Your Processes – How can we leverage AI to adapt processes for evolving market needs?
- Breaking Legacy Silos
- Leveraging Automation Capabilities



## Unlocking Digital Transformation: Overcoming Common Challenges

While many companies embark on digital transformation journeys, achieving success requires a nuanced understanding of potential roadblocks. This high-level overview explores key factors that can hinder digital transformation efforts and empowers businesses to navigate them effectively.

Why organisation struggle to digitally transform?

75%

**Visibility Gap** into core business processes

68%

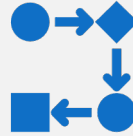
**Resource Challenges** to meet business demands

80%

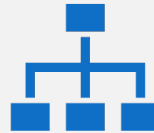
**Limited Adaptability** in current tools or systems

# Valuable Lessons Learned: Keys To Successful AI Adoption

AI holds immense potential, but past experiences offer valuable insights to maximise success. Here are key takeaways to consider:



**Visibility Gap:** Often, employees lack a comprehensive understanding of existing business processes. Re-evaluating and documenting workflows is crucial before implementing automation.



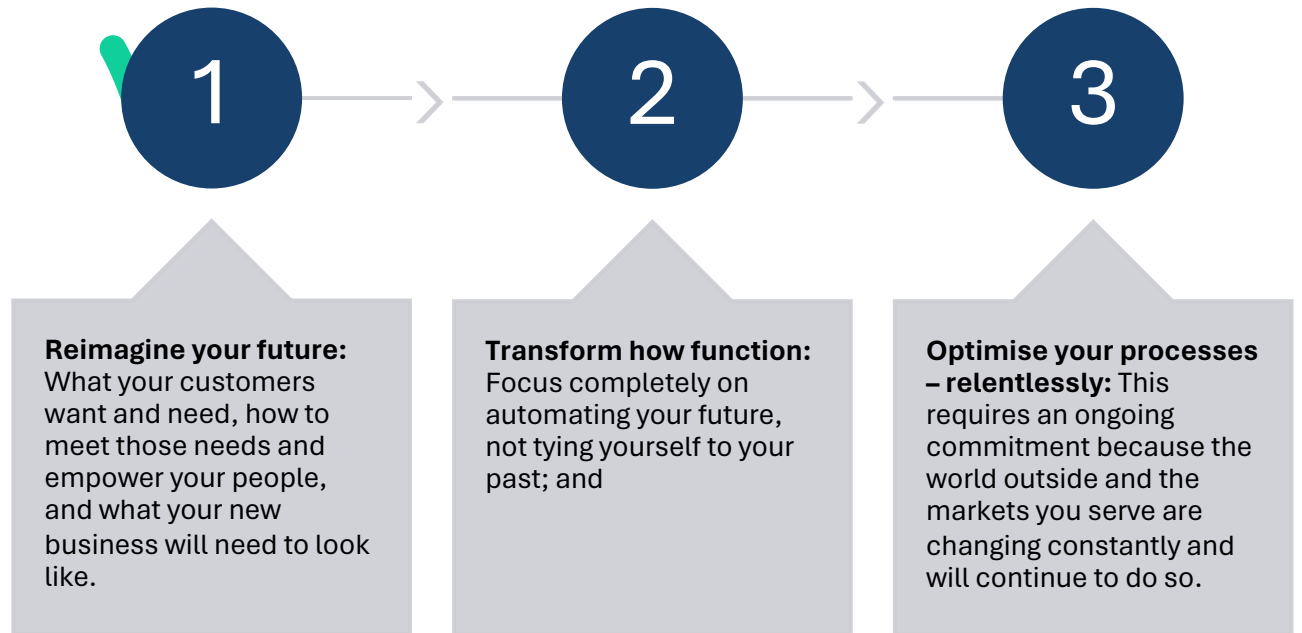
**Resource Challenges:** Disconnect between IT and other departments, limited budget allocation, or fragmented past attempts can hinder automation efforts. Collaborative planning and resource allocation are essential.



**Limited Adaptability:** Automation should be viewed as an ongoing process, continuously refined to meet evolving needs. A siloed approach hinders optimisation.

# Reimagine, Transform, Optimise

Armed with a clear understanding of your answers to those questions, you'll be in an ideal position to take the next step toward becoming an end-to-end digital business. The next step involves adopting a mindset and then a culture built around the essential cycle of:

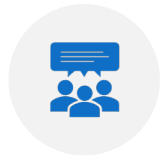


## Key factors in making your final choice

With that big picture in mind, you're at the ideal point to narrow down your search for a process automation provider. Following are some suggestions to help you in the process.



Does this vendor share my commitment to an ongoing cycle of reimagine, transform, and optimise?



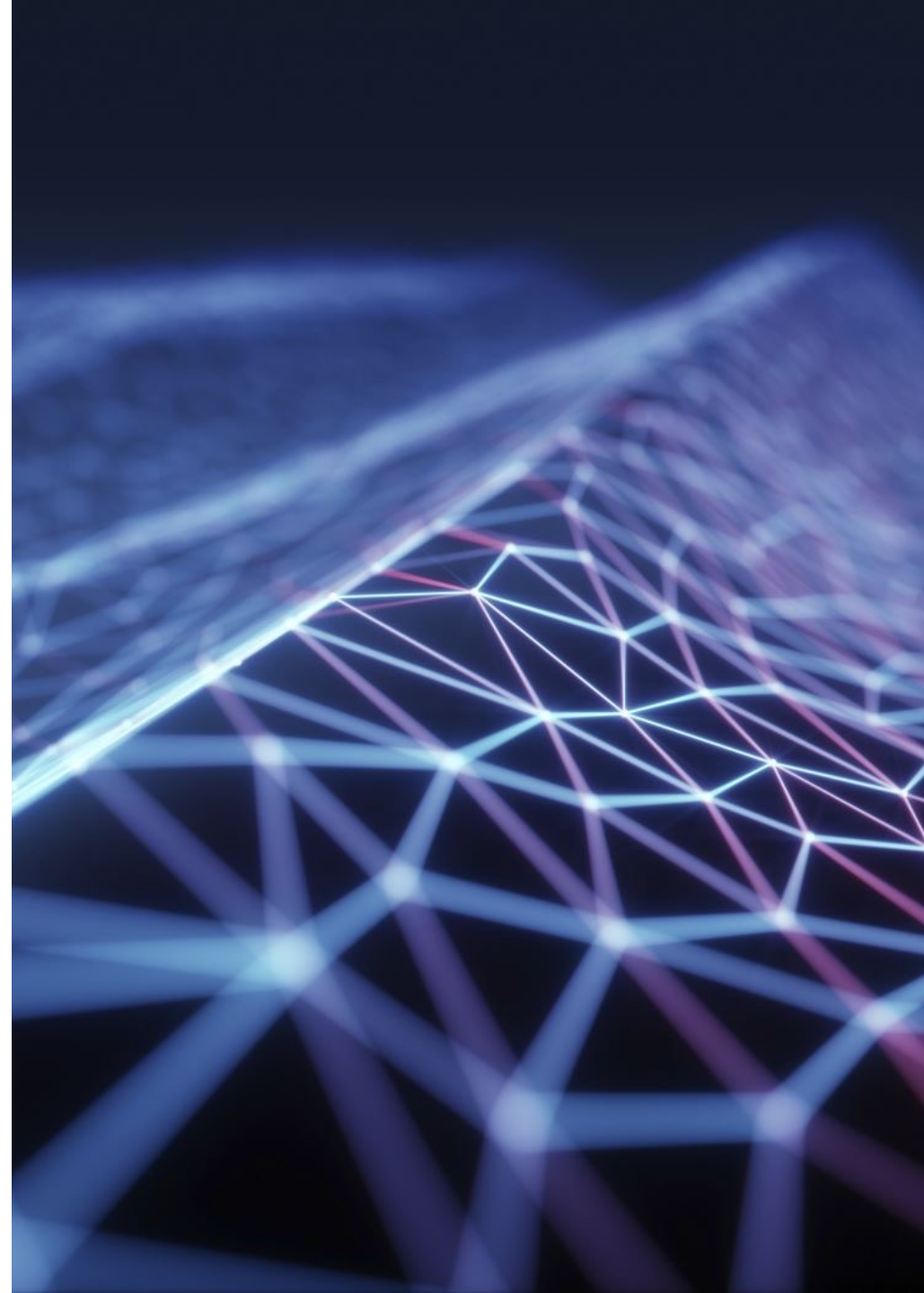
Does this vendor share my values and my culture?



Does this vendor understand AI tools & frameworks that will support long term growth and sustainability?



Does the vendor have development experience?



# And Finally, the economics

Finding the perfect balance between cost, value, and technical expertise is crucial for successful AI implementation. Here are some key considerations:

- **Value-Driven Pricing:** Does the vendor's pricing structure reflect the specific value their solution delivers to your needs?
- **Transparency Matters:** Ensure clear and transparent pricing models with no hidden fees. This fosters trust and facilitates informed decision-making.
- **Confidence to Invest:** The pricing model should inspire confidence in the solution's potential to deliver results.
- **Scalability for Growth:** Look for a vendor who offers flexible options to start small, allowing you to prove value before scaling up for broader enterprise usage.
- **Success-Based Growth:** Is the vendor's financial success tied to yours? This incentivizes them to deliver solutions that drive positive outcomes for your business.

By prioritising these factors, you'll be well-positioned to secure an AI partner who aligns their technical expertise with your budgetary constraints, empowering you to confident technical decisions.



# Conclusion

In today's dynamic business landscape, optimised processes are no longer a luxury, but a critical foundation for success. Here's where AI offers transformative potential.

To unlock this potential, a well-defined AI strategy is paramount. It ensures your AI initiatives are aligned with your business goals and deliver tangible results.

However, navigating the world of AI solutions requires a trusted partner. Choosing the right vendor empowers you to implement AI effectively, mitigating risks and maximising gains.

By prioritising a clear AI strategy and a strong partnership, you'll be well-positioned to unlock the transformative power of AI and propel your business towards a thriving digital future.

# About TEDiX

We bridge the gap between human-centered design and cutting-edge technology by empowering our clients to make confident technical decisions (1) understanding user needs through design thinking workshops and user research. (2) Co-creating digital experiences that seamlessly integrate with existing processes. (3) Building robust and scalable platforms using battle-tested solutions, ensuring long-term success.

Our approach is to partner with you as an integrated extension of your team. We bring valuable expertise, fresh perspectives, and essential design & development skills to augment your existing strengths. Whether on-site, remotely, or a hybrid approach, we work collaboratively, ensuring daily touchpoints for transparency, feedback, and alignment. This way, we co-create solutions that truly resonate with your team and your users.

If you'd like to find out more about AI Automation that leverages your existing infrastructure and security with proven tools & frameworks, [please feel free to get in touch](#), we'd love to hear about your project and challenges.





# Insights & Case Studies



HUBSPOTS HYPOTHESIS  
PAYS BIG DIVIDENDS



CRAFT AN AI STRATEGY THAT  
DRIVES BUSINESS GROWTH

